

BRIM Program Addresses Workplace Violence

One of the best ways to deal with a crisis situation is to be prepared in advance. For example, if gunshots were heard in your workplace, what would you do?

Such a distressing scenario was one that Chuck Mozingo and John Fernatt with the Board of Risk and Insurance Management (BRIM) agency discussed one day at length while assembling information for the Department of Administration's Continuity of Operations Plan (COOP).

"It occurred to us while working on the COOP that there was a lot of information readily available about identifying potentially dangerous co-workers or former co-workers and the steps to secure the workplace from such individuals but we could not find much information about what to do when the first two steps fail and a dangerous individual enters the workplace," said Mozingo, an assistant claim manager. "We began to research this issue and [BRIM executive director] Chuck Jones gave us the approval to develop a program."

The research led them to the Center for Personal Protection and Safety, a private sector company specializing in workplace violence prevention. Part of the program developed by Mozingo and Fernatt includes a 17-minute video presentation entitled, "Shots Fired: Guidance for Surviving an Active Shooter Situation." The video



portrays an angry gunman storming through an office setting and how employees recognize and react to the scenario. "This program we have de-

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Sgt. Michael Lynch of the West Virginia State Police speaks at a BRIM training on workplace violence at the Purchasing Division.



GOV. EARL RAY TOMBLIN

Earl Ray Tomblin Becomes State's 35th Governor

Earl Ray Tomblin became West Virginia's 35th governor on November 15, 2010, after former Governor Joe Manchin III resigned to fill the unexpired term of the late U.S. Senator Robert C. Byrd.

A self-employed businessman and former school teacher, Gov. Tomblin was elected to the West Virginia House of Delegates in 1974 at the age of 22 and held that position until he was elected to the West Virginia Senate in 1980. Gov. Tomblin is the longest serving Senate President, a position he has held since his election in 1995. He was named the state's first Lieutenant Governor in 2000. He has dedicated his professional career to public service for the betterment of West Virginia.

During Gov. Tomblin's investiture ceremony at the State Capitol

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SNEAK PEEK Meet Our 2010 *Employee of the Year* Nominees / Page 2



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Meet Our 2010 Employee of the Year Nominees



Brittany Smith January Recipient



Derek Bailev March Recipient



Teresa Martin May Recipient



Larry Layne **July Recipient**



Carlos Fortune September Recipient



Patricia Perez November Recipient



Theresa Kline **February Recipient**



April Recipient



Diana Lunsford June Recipient



Brian Holmes August Recipient



October Recipient

Ceremony Scheduled for December 8 follow the ceremony. Department of Administration

employees have already submitted their ballots and soon will learn who will be named as the department's 2010 Employee of the Year.

This is the 18th year of this program. Cabinet Secretary Rob Ferguson will make the official announcement on December 8 at 11 a.m. in the upper rotunda of the Capitol, near the House of Delegates chamber entrance.

A reception will immediately

The nominees for this annual honor are the Department of Administration Employees of the Month recipients who were selected throughout 2010.

The winner of this award receives a certificate of recognition signed by the governor and Secretary Ferguson, along with a monetary award. The 2010 finalists for the department's Employee of the Year are listed below:

BRITTANY SMITH, our January Employee of the Month, is an Office Assistant II for the Consolidated Public Retirement Board.

THERESA KLINE, our February Employee of the Month, is a Retirement Advisor for the Consolidated Public Retirement Board.

DEREK BAILEY, our March Employee of the Month, is an Accounting Technician III for the Consolidated Public Retirement Board.

AARON RILEY, our April Employee of the Month, is a Programmer Analyst III for the Development Center at the Office of Technology.

TERESA MARTIN, our May Employee of the Month, is a Secretary II for the Employee Relations Section of the Division of Personnel.

DIANA LUNSFORD, our June Employee of the Month, is an Account Technician III for the Loans and Benefits Disbursement Section of the Consolidated Public Retirement Board.

LARRY LAYNE, our July Employee of the Month, is a Trades Specialist for the General Services Division. He has retired and is not eligible for the award.

BRIAN HOLMES, our August Employee of the Month, was a Staff DevelopmentSpecialistintheCommunication and TechnicalServices section of the Purchasing Division. He is now with the Division of Personnel.

CARLOS FORTUNE, was named September Employee of the Month while working as a Mail Processing Operator I for the Office of Technology. He is no longer with the Office of Technology and not eligible for the award.

DEANNE TURLEY, our October Employee of the Month, is an Insurance Assistant with the Board of Risk and Insurance Management.

PATRICIA PEREZ, our November Employee of the Month, is a Customer Service Representative for the Public Employees Insurance Agency.

There is no recipient for the Employee of the Month for December.

All department employees are encouraged to attend the *Employee of* the Year ceremony in December to support our outstanding employees. A special congratulations is extended to our well-deserved Employees of *the Month* for this year!

Aviation Safety Day Gives Division a Chance to Focus on the Importance of Safety Procedures

The Aviation Division's annual Aviation Safety Day gave the usually in-theair division an opportunity to ground itself in safety procedures. In its 18th year, the event is the one day each year that the entire division is grounded and no flights are scheduled, allowing pilots, mechanics and administrative personnel a chance to review safety procedures and remind themselves the continuing importance of safety.

"We view Aviation Safety Day as an opportunity to reflect on what it means to be responsible for the safe air transportation of state officials and employees," said Aviation Division Director Keith Wood.

The event focuses on aviation safety and training videos; first aid and CPR instruction; engine, propeller and rotor system reviews; in-flight emergency scenarios; and security familiarization with the aircrafts.

Wood initiated Aviation Safety Day in 1992 shortly after being named director of the division. The division is assigned two airplanes and three helicopters which operate out of the state hangar facility located at Yeager Airport. In 2009, the division flew in excess of 1,800 flights and carried more than



Helicopter pilot Larry Copley goes over safety procedures with State Trooper B.A. Chandler, a member of the governor's security detail during the 18th annual Aviation Safety Day.

1,900 passengers throughout the state and the United States.

"We have established a strict series of safety procedures, policies and regulations," Wood said. "This is combined with a philosophy that safety is simply the price of doing business in state aviation operations."

State Government Kicks Off State Employees Combined Campaign

Department of Administration Deputy Secretary Cedric Greene said he sees both the value and the sense of safety for the West Virginia State Employees Combined Campaign



(WVSECC) for the United Way. Greene is the campaign coordinator for the Department of Administration.

"With the Combined Campaign, you have a program with a long history," he

said. "You have a sense of where the money will be going."

The WVSECC is the only state sanctioned fund raising effort in which state employees can use payroll deduction. Employees may contribute to the general fund, known as the Community Impact Fund, or can designate their gift toward a favorite United Way agency. December 31 is the last day to submit pledge forms.

Greene said the goal for WVSECC campaign coordinators

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The following individuals are the West Virginia State Employes Combined Campaign (WVSECC) coordinators within Department of Administration:

- Aviation / Chip McDowell
- **BRIM** / Barbara Houchins
- CHIP / Brenda Jones
- CPRB / Barbara Moss
- EEO / Beverly Reed
- Ethics / Jackie West
- Finance / Dave Mullins
- Fleet / Barry Gunnoe
- General Services / Dennis Stewart

- Office of Technology / Ruby White
- Personnel / Jeanie Bowe
- Prosecuting Attorneys Institute / Amy Leslie
- Public Defender Services / Erin Fink
- PEIA / Frances Buchanan
- Purchasing / Carol Jarrett
- Real Estate / Misty Moore

Quotes, Notes and Anecdotes

Holiday Season Comes Early with Free Furniture Offer from WV State Agency for Surplus Property

It is an "everything must go" sale, though everything is free.

The West Virginia State Agency for Surplus Property (WVSASP) found itself with an excess stock of office furniture, so the agency decided to give it away to eligible organizations. "Everything we are offering is excellentquality furniture from various state agencies," said WVSASP Manager Ken Frye. "However, we have too much of it, so the decision was made to give away what we could to eligible agencies we currently serve."

The furniture will be available December 6-17. Office furniture offered includes desks, chairs and filing/storage cabinets. Office equipment such as computers, faxes and printers is not included in the offer. Agencies will be responsible for making arrangements for pick up of the furniture. Property pick up should be on the day of acquisition.

"This is an extraordinary opportunity for eligible organizations to furnish their offices with top-line furniture for practically no cost to them," Frye said. "We hope all eligible organizations take advantage of this opportunity."

All public agencies and certain nonprofit organizations may participate in this offer, but **each must have an up**-



The West Virginia State Agency for Surplus Property will be giving away excess office furniture to public agencies and eligible non-profit organizations.

to-date Application for Eligibility on file with WVSASP. This offer is not extended to the public.

Property is not available for resale by the receiving public agency or nonprofit organization and must be used following standard WVSASP rules for property. It must be used for at least 12 months before disposal.

For more details or for eligibility requirements, please contact WVSASP at (304) 766-2626.

IT Summit Focuses on Making Government More Efficient

Makinggovernmentoperationsmore efficient and cost-effective through technology was one of the central themes for the 2010 West Virginia Information Technology Summit held October 26-27 at the Charleston Civic Center.

More than 440 attendees participated in the two-day event held at the Charleston Civic Center, which was sponsored by the state Office of Technology (WVOT). Attendees had more than 12 educational tracks to attend mixed in with several keynote speakers.

The summit concluded with the presentation of the 2010 Recognition Awards for Excellence in Information

Technology.

The categories and award winners are listed below:

WEST VIRGINIA STATE TECHNOLOGY CHAMPION

Jan Fox Marshall University

DEMONSTRATED LEADERSHIP IN MANAGEMENT OF INFORMATION TECHNOLOGY

Kathy Moore WVOT Director Client Services Delivery

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Marshall University's Jan Fox received the West Virginia State Technology Champion award.

DEMONSTRATED LEADERSHIP FOR TECHNOLOGY-DRIVEN BUSINESS TRANSFORMATION

• Jerry Forren Department of Environmental Protection

BEST APPLICATION SERVING AN AGENCY'S BUSINESS NEEDS

- eRapids Work Programs
 West Virginia Department of Health and Human Resources
 Linda Talbott, Margaret Lovejoy, and Francis Roman
 DELL COMPARIANCE DE LOVEJOY.
- PEIA CRM Project
 Public Employees Insurance Agency
 Amy Newman, Rob Roberts, Tammy Haynes, and Tim
 Phillips of WVOT, Sherra Barker, Cindy Dotson, Paul
 Dixon, and Gloria Long of PEIA

BEST APPLICATION SERVING THE PUBLIC

Audience and Interest Targeted Landing Pages
 West Virginia Department of Commerce
 Betty Carver, Rob Russo, Kim Harbour, Drew King,
 Julie McKnowen, Kim McHenry, Kelley Goes, and
 Mel Hobbs

BEST APPLICATION SERVING THE BUSINESS COMMUNITY

• West Virginia Vehicle Registration System Glenn O. Pauley – Division of Motor Vehicles

BEST IT COLLABORATION AMONG AGENCIES

- West Virginia Commerce.org West Virginia Department of Commerce Kelley Goes, Julie McKowen, Kim Harbour, Betty Carver, Mark Julian, Rob Russo, and Rita Kee
- Renovation of Gaston Caperton Learning Center Division of Personnel Office of Technology General Services Division Cindy Smith and Marilyn Padon of WVOT Evelyn Davis and Mark Isabella of Division of Personnel

CAMPAIGN

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within the individual agencies is 100 percent contact, followed by 100 percent participation. "If we can plant the seed to donate, and the person just donates a dollar clipped to the form, then hopefully that initial donation can grow into more next year," he said. "As we have seen with the recent economic crisis, there are more and more people in need, and they will oftentimes depend on United Way agencies."

Please contact your agency coordinator or Greene at (304) 558-4331/ *Cedric.A.Greene@wv.gov* to make a contribution.

BEST IN-HOUSE DEVELOPED APPLICATION

 Water Withdrawal Guidance Tool Department of Environmental Protection Michael C. Shank Jenny Todd

MOST INNOVATIVE USE OF TECHNOLOGY <u>IN SERVICE DELIVERY</u>

 Power Management Initiative Office of Technology Rob West Mike Slaughter

RISK MANAGEMENT INITIATIVES

• Web Usage and Bandwidth System WV Office of Technology Rob Dixon

IT INTERN OF THE YEAR

Brian George
 Secretary of State's Office

EXCELLENCE IN IT SERVICE AND SUPPORT

- Matthew Barger Department of Administration
- John Saucer Department of Commerce
 - Rick Lemons
 Department of Health & Human Resources
- Neil Chakrabarty
 Department of Environmental Protection
- Michael Moore Department of Military Affairs and Public Safety
- Harlan White
- Department of Education and the Arts
- Mike Farren Department of Revenue
 Mike Mullins Office of the Treasurer
- Stephen Sparks
- Office of the Auditor
 - Mike Hardt Office of the Secretary of State

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on November 16, he stated that his actions as governor will coincide with his one guiding thought: "West Virginia First." "No matter what the situation, I will put West Virginia first," he said. "It is the fundamental keystone that has guided me through decades of public service."

Governor Tomblin is married to First Lady Joanne Jeager Tomblin. They have one son, Brent.

Iministrative Notes

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veloped is not trying to replace anything in place that agencies might have now for this situation. It is to further individuals' awareness of what to do in a dangerous scenario when someone is going through an office with a weapon," said Fernatt, an information systems specialist. "We showed this video at a Department of Administration agency directors meeting and it got their attention pretty quick. If we got their attention, we think it will get everyone's attention."

Mozingo said the program involves workplace violence statistics; discussion and questions about the video; and a detailed presentation on security threats by Sgt. Michael Lynch of the State Police, an instructor in advance level training courses such as crime scene scenarios and scenario-based training.

"On average, workplace violence occurs about once a week in this country. That's a lot," Fernatt said. "The emphasis of this program is not to make people scared to go to work, rather it is to make people be prepared of what they can and should do if they are ever in this situation."

Added Mozingo, "The information from this presentation is something that employees can retain with them for as long as they are in a workplace environment. If the situation would ever arise, this information could potentially save someone's life."

The Purchasing Division staff took advantage of the offer, having the BRIM presentation at its offices on November 16.

Mozingo and Fernatt encourage state agency representatives to contact them to schedule a presentation. They can be reached at (304) 766-2646.

Welcome! ... to the Department of Administration our new employees: Kimberly Scott (CPRB); Alexander Paz, Meghan Salmon, Randy Schewe and Andrea Smith (Office of Technology); Drema Gibson and John Rymer (Personnel); and Doug Elkins and Samantha Knapp (Purchasing).

Best Wishes ... to our employees who recently resigned from our department: Erica Mani (CPRB), Robert Seabolt (Finance), Todd McInTyre (Technology) and Patricia Redman (PEIA).

Time to Relax ... After years of hard work, Mable Jones (Finance); Danny Sizemore (General Services); and Mike Riggs and **Susan Diana Young** (Technology) are now ready to kick back and relax. Happy retirement!

Joyful Night ... Joyful Night will be celebrated on Thursday, Dec. 2 at the Capitol. Governor Earl Ray Tomblin and First Lady Joanne Tomblin will lead participants in the annual tree lighting on the north side of the Capitol. Holiday musical selections will be played throughout the evening. All events are free and open to the public. For more details, visit www.wvculture.org.

OCS Live Meeting and Communicator Coming Soon! ... With a launch date of January 6, 2011, the Office of Technology announces that OCS communicator and conferencing services will enable individuals and teams to collaborate and present from anywhere, saving time, reducing travel costs and increasing productivity. For more information, call (304) 558-9966.

2 Glenn Briscoe Gen. Srvs.

Robin Ann Hill Finance

Donna Meadows Technology

Jan Powell PEIA

3 Ann Mollohan Purchasing

5 Felice Joseph PEIA

7 Bill Holmes Technology

9 Anita Allen Secretary's Office

10 Steve Forsythe Personnel

12 Michael Manning Jr. . Technology

13 Theresa Kirk Ethics

14 Christopher Barr CPRB

Shelda Martin PEIA

Lynn Sisson Technology

Joseph Estep PEIA

Kim Hensley BRIM

Steven Phillips Gen. Srvs.

Cecil Hill CPRB

Charles McDowell Aviation

Bob Paulson Sec. Office

Nancy Shaver Technology

Kara Tully Technology

David McCauley CPRB

Dan Miller Purchasing

18 John Fernatt BRIM

17 Justin Alson Gen. Srvs.

Wilma Garbett Technology

Brian Holmes Personnel

Stephen Schumacher BRIM Keith Wood Aviation

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Quotes, Notes **HAPPY BIRTHDAY ... in December** & Anecdotes is published by the 20 Sharon Vealey Personnel 21 Sylvia Brown Gen. Srvs. West Virginia Robert Bush CPRB Department of Bill Dodson Gen. Srvs.

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Administration

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Special <u>Thanks</u> Kaye Parks